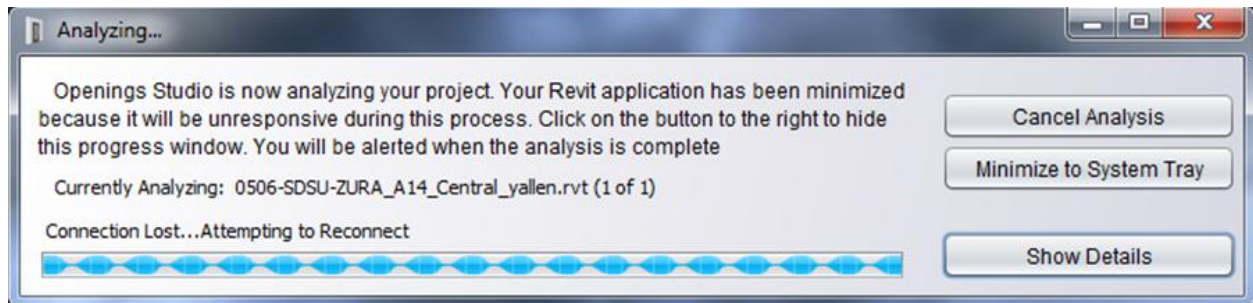


# "Solving Openings Studio Connection Issues"

## How to add Openings Studio to the Whitelist



Analyzing projects and Downloading Project data requires connecting to the Openings Studio server to transfer data. If Openings Studio is losing connection, while Analyzing and Downloading, then **OpeningsStudio.com** must be added to the Whitelist for your firewall or web filter.

The purpose of the firewall or web filter is primarily to protect computers and networks from harmful applications, and, to a lesser extent, to prevent unnecessary demand for resources.

The website whitelist is a simple list of websites that have been granted permission by the user or an administrator to allow authorized websites to be considered as coming from a trusted source..

When an website tries to execute, it is automatically checked and, if found on the list, is allowed to run. An integrity check measure is generally added to ensure that the website is in fact the authorized website and not a malicious or otherwise inappropriate one with the same name.

Once on the whitelist, Openings Studio will be able to connect to the server site and transfer information.

Adding OpeningsStudio.com may require assistance from your IT administrator.